



IT Services for Doctoral Students

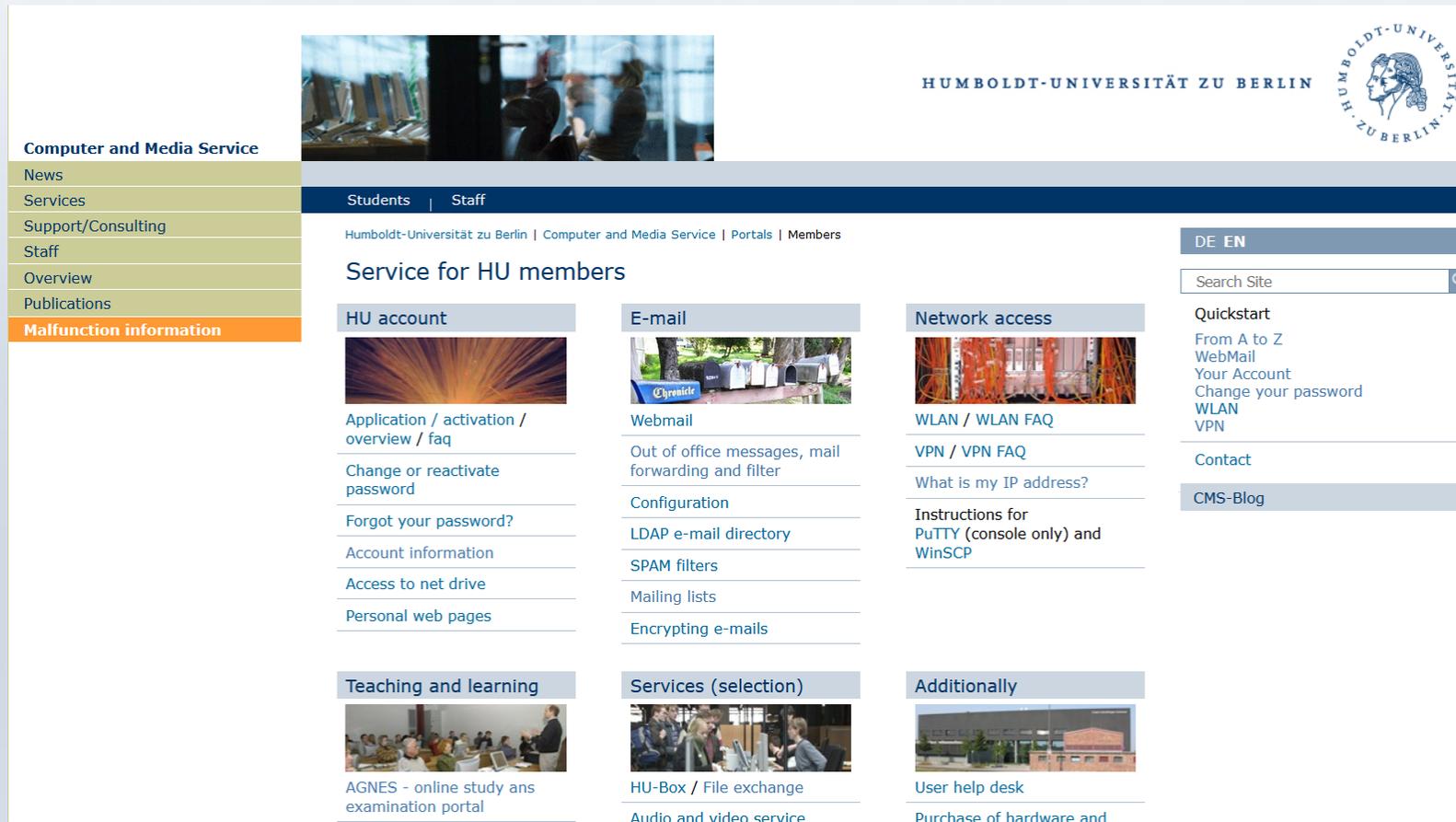
Malte Dreyer
malte.dreyer@cms.hu-berlin.de

Who we are

- Central IT departement for Humboldt Universität
- Service provider and consultants for IT projects
- More than 60 services, from network infrastructure to video, graphics and print services.
- Headquartered at Campus Adlershof

IT-Services for Postdocs – Your One-Stop Shop

<https://hu.berlin/amor-en>



The screenshot displays the 'Computer and Media Service' page for Humboldt-Universität zu Berlin. The page features a navigation menu on the left with 'Malfunction information' highlighted. The main content area is titled 'Service for HU members' and is organized into three columns of service categories. The right sidebar includes a search bar, language options (DE, EN), and a 'Quickstart' section with links to various services like WebMail and VPN. The Humboldt-Universität zu Berlin logo is visible in the top right corner.

Computer and Media Service

News
Services
Support/Consulting
Staff
Overview
Publications
Malfunction information

HUMBOLDT-UNIVERSITÄT ZU BERLIN

Students | Staff

Humboldt-Universität zu Berlin | Computer and Media Service | Portals | Members

Service for HU members

HU account

Application / activation / overview / faq

Change or reactivate password

Forgot your password?

Account information

Access to net drive

Personal web pages

Teaching and learning

AGNES - online study ans examination portal

E-mail

Webmail

Out of office messages, mail forwarding and filter

Configuration

LDAP e-mail directory

SPAM filters

Mailing lists

Encrypting e-mails

Services (selection)

HU-Box / File exchange

Audio and video service

Network access

WLAN / WLAN FAQ

VPN / VPN FAQ

What is my IP address?

Instructions for PuTTY (console only) and WinSCP

Additionally

User help desk

Purchase of hardware and

DE EN

Search Site

Quickstart

From A to Z

WebMail

Your Account

Change your password

WLAN

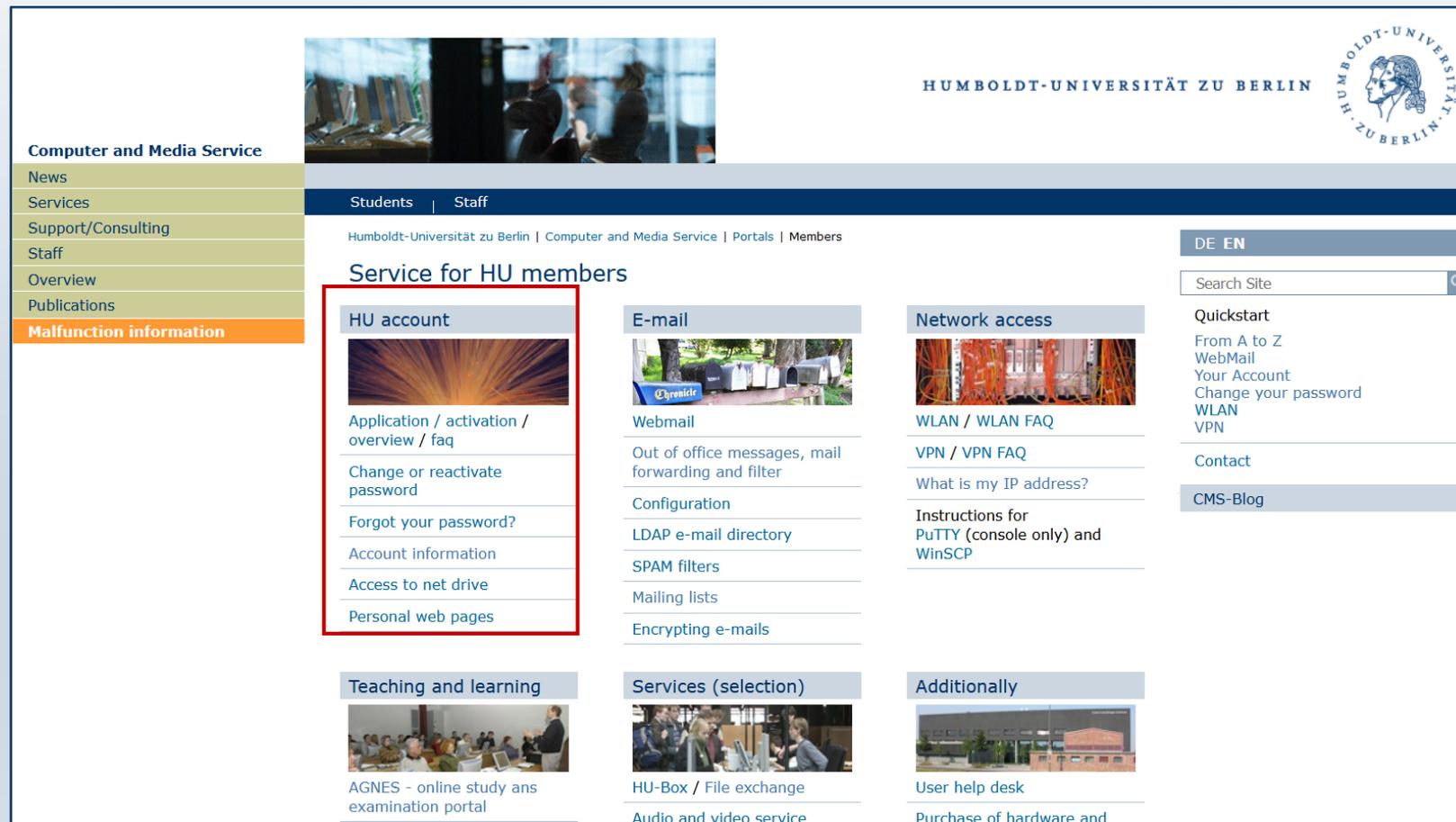
VPN

Contact

CMS-Blog

IT Services for Postdocs – Essential Services: HU-Account

HU Account - <https://hu.berlin/amor-en>



The screenshot shows the website for Humboldt-Universität zu Berlin's IT services. The page is titled "Service for HU members" and features a navigation menu on the left with "Malfunction information" highlighted. The main content area is divided into several sections: "HU account" (highlighted with a red box), "E-mail", "Network access", "Teaching and learning", "Services (selection)", and "Additionally". The "HU account" section includes links for application/activation, password management, account information, and net drive access. The "E-mail" section covers webmail, out-of-office messages, configuration, and spam filters. The "Network access" section includes WLAN/VPN FAQs and instructions for PuTTY and WinSCP. The "Teaching and learning" section mentions the AGNES portal. The "Services (selection)" section lists HU-Box/file exchange and audio/video services. The "Additionally" section includes a user help desk and hardware purchase information. The top right of the page features the university's logo and a search bar.

Computer and Media Service

- News
- Services
- Support/Consulting
- Staff
- Overview
- Publications
- Malfunction information**

HUMBOLDT-UNIVERSITÄT ZU BERLIN

Students | Staff

Humboldt-Universität zu Berlin | Computer and Media Service | Portals | Members

Service for HU members

HU account

- Application / activation / overview / faq
- Change or reactivate password
- Forgot your password?
- Account information
- Access to net drive
- Personal web pages

E-mail

- Webmail
- Out of office messages, mail forwarding and filter
- Configuration
- LDAP e-mail directory
- SPAM filters
- Mailing lists
- Encrypting e-mails

Network access

- WLAN / WLAN FAQ
- VPN / VPN FAQ
- What is my IP address?
- Instructions for PuTTY (console only) and WinSCP

Teaching and learning

- AGNES - online study ans examination portal

Services (selection)

- HU-Box / File exchange
- Audio and video service

Additionally

- User help desk
- Purchase of hardware and

DE EN

Search Site

Quickstart

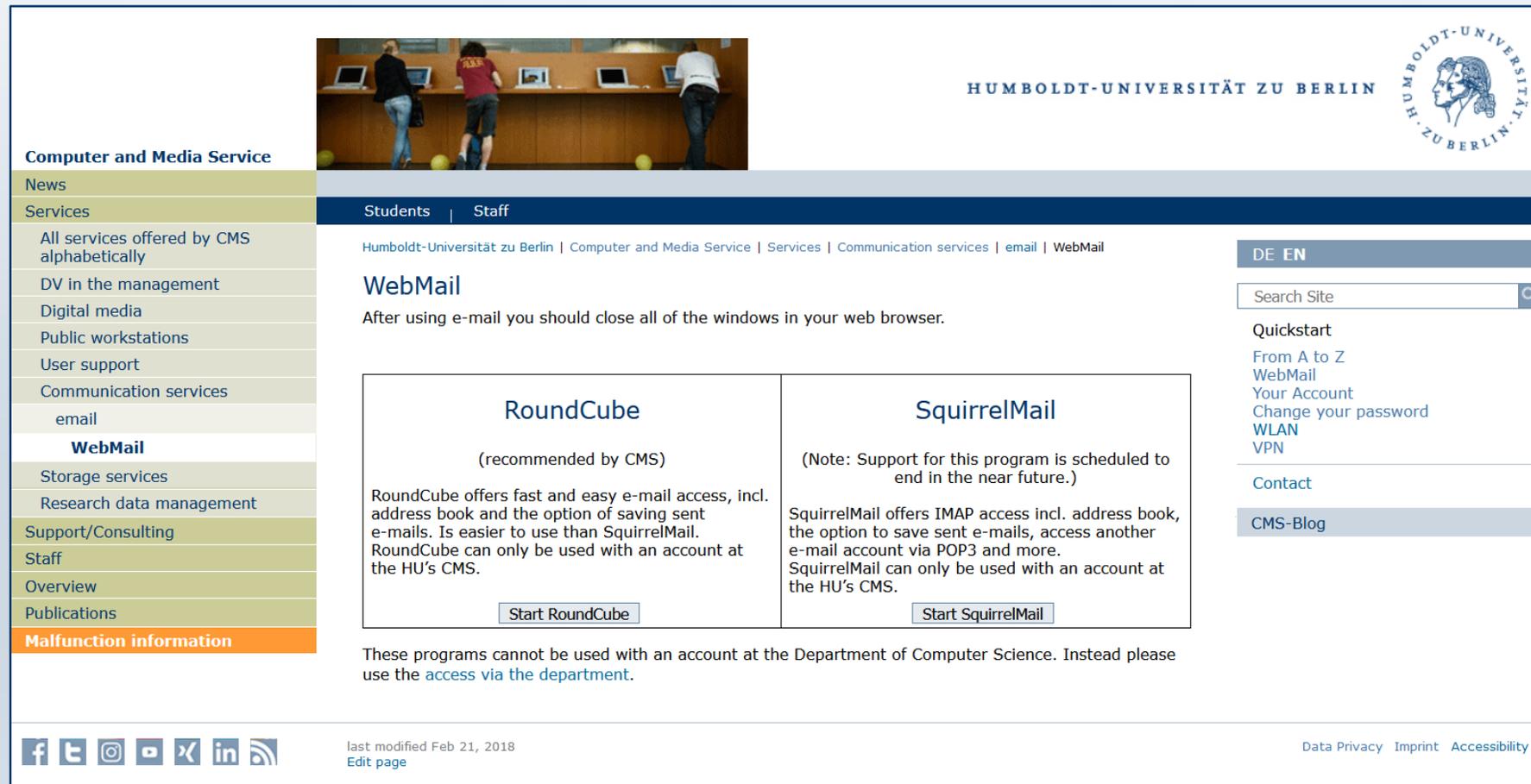
- From A to Z
- WebMail
- Your Account
- Change your password
- WLAN
- VPN

Contact

CMS-Blog

IT Services for Postdocs – Essential Services: Mail

Mail - <https://hu.berlin/webmail-en>



Computer and Media Service

News
Services
All services offered by CMS alphabetically
DV in the management
Digital media
Public workstations
User support
Communication services
email
WebMail
Storage services
Research data management
Support/Consulting
Staff
Overview
Publications
Malfunction information

HUMBOLDT-UNIVERSITÄT ZU BERLIN

DE EN

Search Site

Quickstart
From A to Z
WebMail
Your Account
Change your password
WLAN
VPN

Contact

CMS-Blog

Humboldt-Universität zu Berlin | Computer and Media Service | Services | Communication services | email | WebMail

WebMail

After using e-mail you should close all of the windows in your web browser.

<h3>RoundCube</h3> <p>(recommended by CMS)</p> <p>RoundCube offers fast and easy e-mail access, incl. address book and the option of saving sent e-mails. Is easier to use than SquirrelMail. RoundCube can only be used with an account at the HU's CMS.</p> <p>Start RoundCube</p>	<h3>SquirrelMail</h3> <p>(Note: Support for this program is scheduled to end in the near future.)</p> <p>SquirrelMail offers IMAP access incl. address book, the option to save sent e-mails, access another e-mail account via POP3 and more. SquirrelMail can only be used with an account at the HU's CMS.</p> <p>Start SquirrelMail</p>
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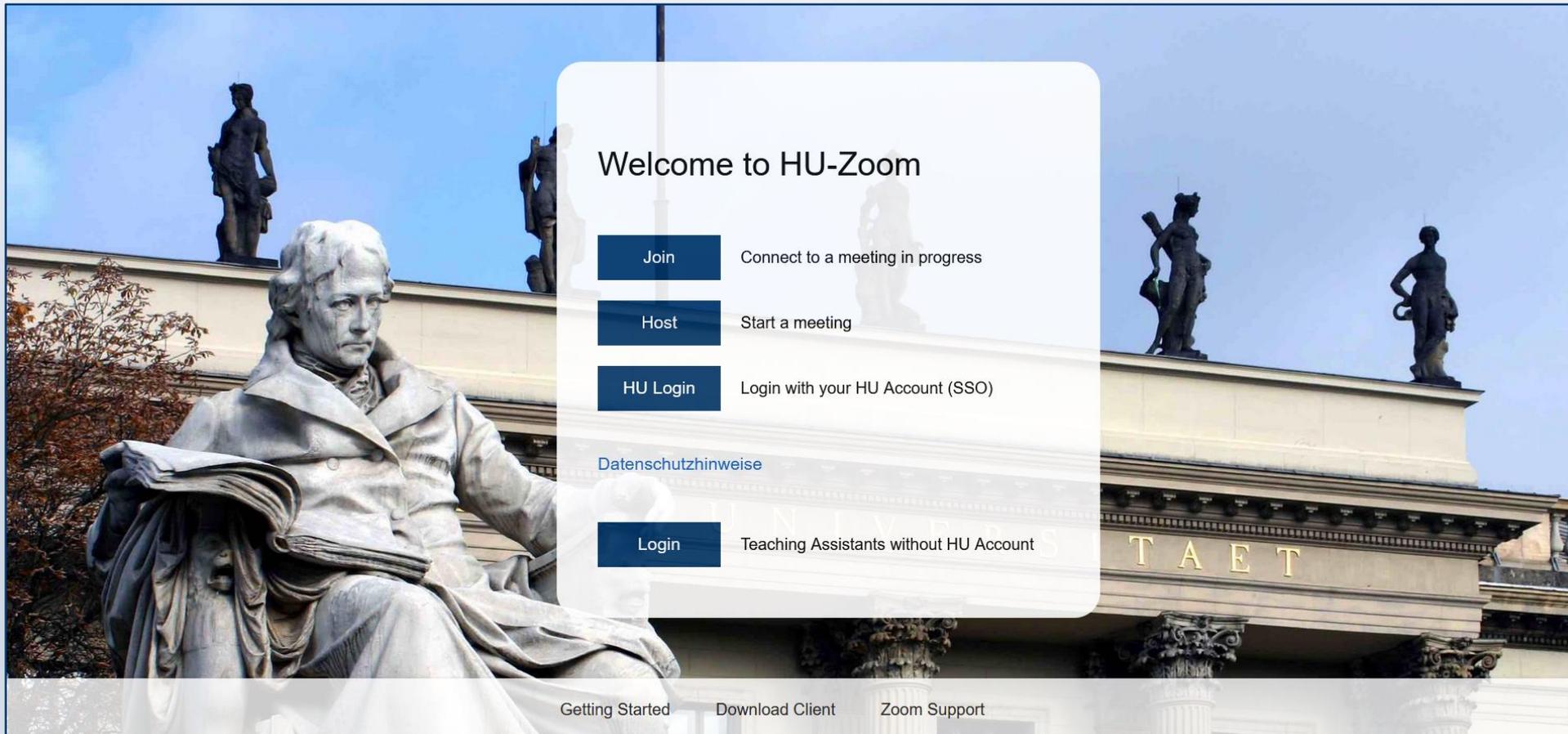
These programs cannot be used with an account at the Department of Computer Science. Instead please use the [access via the department](#).

last modified Feb 21, 2018
[Edit page](#)

Data Privacy Imprint Accessibility

IT Services for Postdocs – Essential Services: Video Conferencing

Video Conferencing - <https://hu.berlin/videokonferenz> (German)



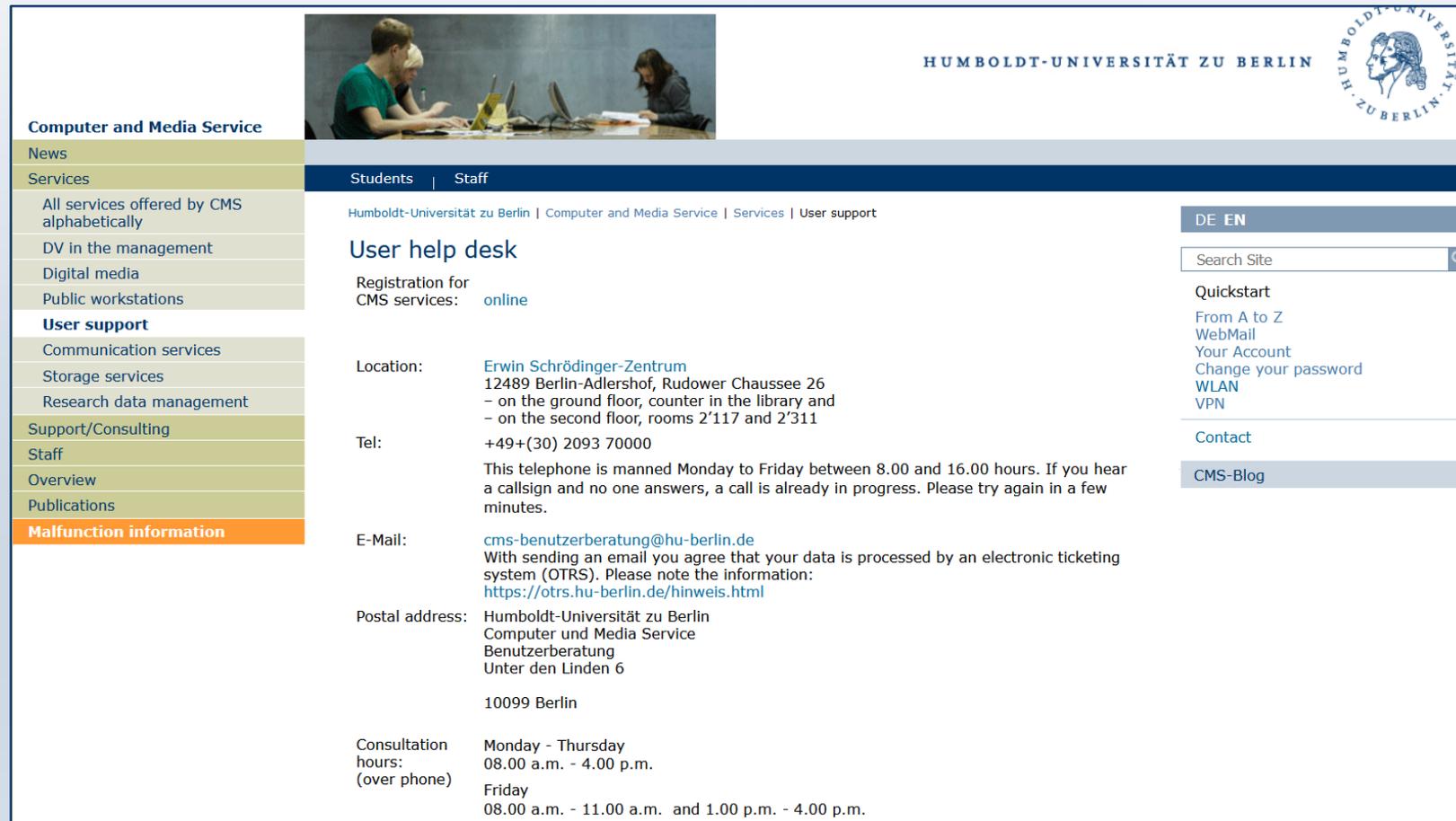
The image shows a screenshot of the HU-Zoom website interface. The background is a photograph of a university building with several statues on the roof. The interface is a white, rounded rectangle with the following elements:

- Welcome to HU-Zoom**
- Join** button: Connect to a meeting in progress
- Host** button: Start a meeting
- HU Login** button: Login with your HU Account (SSO)
- [Datenschutzhinweise](#) (Data Protection Notice)
- Login** button: Teaching Assistants without HU Account

At the bottom of the interface, there are three links: [Getting Started](#), [Download Client](#), and [Zoom Support](#).

IT Services for Postdocs – Essential Services: User Help Desk

User Help Desk - <https://hu.berlin/helpdesk-en>



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Overview
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Malfunction information

HUMBOLDT-UNIVERSITÄT ZU BERLIN

DE EN

Search Site

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WLAN
VPN

Contact

CMS-Blog

Students | Staff

Humboldt-Universität zu Berlin | Computer and Media Service | Services | User support

User help desk

Registration for CMS services: [online](#)

Location: [Erwin Schrödinger-Zentrum](#)
12489 Berlin-Adlershof, Rudower Chaussee 26
– on the ground floor, counter in the library and
– on the second floor, rooms 2'117 and 2'311

Tel: +49+(30) 2093 70000

This telephone is manned Monday to Friday between 8.00 and 16.00 hours. If you hear a callsign and no one answers, a call is already in progress. Please try again in a few minutes.

E-Mail: cms-benutzerberatung@hu-berlin.de
With sending an email you agree that your data is processed by an electronic ticketing system (OTRS). Please note the information:
<https://otrs.hu-berlin.de/hinweis.html>

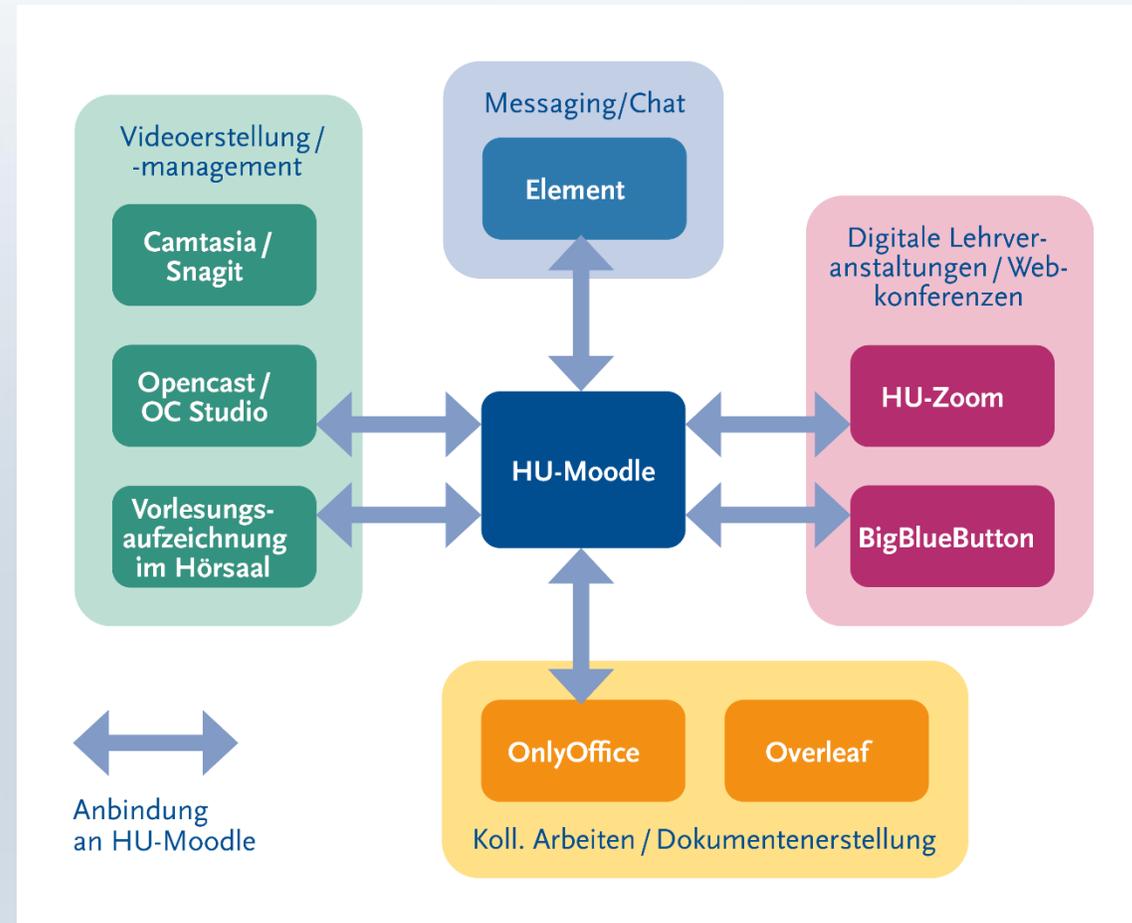
Postal address: Humboldt-Universität zu Berlin
Computer und Media Service
Benutzerberatung
Unter den Linden 6
10099 Berlin

Consultation hours: Monday - Thursday
08.00 a.m. - 4.00 p.m.
Friday
08.00 a.m. - 11.00 a.m. and 1.00 p.m. - 4.00 p.m.

Addendum - Overview of IT Services for Post-Docs



HDL3



IT Services for Post-Docs – Collaboration

Name	Description	URL
Video Conferencing	Communication and collaboration with external and HU partners	https://hu.berlin/videokonferenz (German)
OpenProject	Projectmanagement, including Agile methods	https://hu.berlin/openproject (German)
HU Box	File sharing and synchronization including a web-based office suite	https://hu.berlin/hu-box (German)

IT Services for Post-Docs – Communication

Name	Description	URL
Mailinglists	Group communication and collaboration via mail	https://hu.berlin/sympa (German)
Certificates	Secure mail communication and authentication of documents	https://hu.berlin/zertifikate (German)
Video Conferencing	Communication and collaboration with external and HU partners	https://hu.berlin/videokonferenz (German)
Mail	HU mail accounts for employees	https://hu.berlin/webmail-en

IT Services for Post-Docs - Research

Name	Description	URL
Research Data Management	Support for working with, securing and sharing research data	https://hu.berlin/rdm
Limesurvey – Online Surveys	Online survey solution	https://hu.berlin/limesurvey (German)
Database Services	Hosting and management of databases	https://hu.berlin/datenbank (German)

IT Services for Post-Docs – Publication

Name	Description	URL
Video/Audio Services	Production and post-production	https://hu.berlin/videoservice (German)
Graphics and DTP Services	Production and consulting	https://hu.berlin/grafik (German)
Print/Scan Services	Large-format printing	https://hu.berlin/printservice (German)
edoc Server	Publication of academic publications	https://hu.berlin/edoc-en
Media Repository	Storage, organisation and collaborative processing of media files	https://hu.berlin/mediarepository
Blog/Wiki/WWW2	Project-related blogs, wikis and websites.	https://hu.berlin/eis-en

IT Services for Post-Docs – Access

Name	Description	URL
VPN	Secure, encrypted remote access to the HU network	https://hu.berlin/vpn (German)
HU Desktop	Remote access to a full-featured Windows machine including a number of apps	https://hu.berlin/hu-desktop (German)
Wifi	Free wifi network at HU and participating partners	https://hu.berlin/wifi (German)
Certificates	Secure mail communication and authentication of documents	https://hu.berlin/zertifikate (German)

IT Services for Post-Docs – Support, Consulting, Services

Name	Description	URL
Software Services	Campus licences for academic and general software	https://hu.berlin/software (German)
User Help Desk	First-level support for IT	https://hu.berlin/helpdesk-en
HU Desktop	Remote access to a full-featured Windows machine including a number of apps	https://hu.berlin/hu-desktop (German)
Backup Service	Data backup service for servers	https://hu.berlin/backup-en
Database Service	Hosting and management of databases	https://hu.berlin/database-en
Qualification	IT-specific classes and workshops	https://hu.berlin/cms-wb (German)