 

**University of Warsaw (PL WARSZAW01)**

**9th International Staff Training Week**

**4 - 8 June, 2018**

**Central Campus: Krakowskie Przedmieście 26/28, Warsaw**

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**CROSS-CULTURAL COMMUNICATION.**

**RESOLVING CONFLICTS IN AN INTERCULTURAL COMMUNITY**

**PROGRAMME**

**Monday, 4 June, venue: Brudziński Hall, Casimir Palace, ground floor, right side**

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| **12.00 – 12.30** |  Registration and welcome coffee |
|  **13.00 - 13.30** |  Opening session: welcome address, introduction to the University of Warsaw, IRO at a glance |
| **13.30 – 14.30** |  Who is who: presentation of participants  |
|  **14.45 – 17.00** |  Campus tour and walk around the Old Town |
| **17.00 – 20.00** |  Welcome dinner, **Zapiecek Restaurant**: We invite you to participate in a unique “workshop” on  making Polish traditional dumplings *(pierogi).* |

**Tuesday, 5 June, venue: to be confirmed**

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|  **9.00 – 10.30** |  Resolving conflicts in an intercultural community – workshop, part 1:* Conflict – definition, sources and process
* Cultural differences and communication

 Trainers: Prof. Ewa Gmurzyńska, Dr. Aleksandra Winiarska  |
|  **10.30 – 10.45** |  Coffee/tea break |
|  **10.45 – 12.15** |  Workshop - continued |
|  **12.15 – 13.00** |  Lunch |
|  **13.00 – 14.30** |  Workshop – continued |
|  **14.30 – 14.45**  |  Coffee/tea break |
|  **14.45 – 16.15** |  Workshop - continued |
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**Wednesday, 6 June, venue: to be confirmed**

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|  **9.00 – 11.00** | Workshop, part 2: * Misunderstandings and conflicts in a multicultural setting
* Possible strategies and resolutions

Trainers: Prof. Ewa Gmurzyńska, Dr. Aleksandra Winiarska |
| **11.00 – 11.15** | Coffee break  |
| **11.15 – 13.15** | Workshop - continued |
| **13.15 – 14.00** | Lunch  |
| **14.00 – 16.00** | Workshop - continued |

**Thursday, 7 June, venue: to be confirmed**

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|  **9.30–12.00** |  Workshop, part 3: Case Studies |

 **12.00** Closing session: delivering certificates, evaluation of the Staff Training Week

 **13.00** Farewell lunch

**Friday, 8 June**

Individual meetings at departments